

Booking Terms – chalet-2alpes.com

Chalet Hibou
5 Chemin de la Sea
38860 Les Deux Alpes

Maximum occupancy is 14 guests.

Arrival time is from 16h00.

Departure time is before 10h00.

If you have an earlier arrival or later departure time, luggage can be stored for you.

Confirmation & Payment: A deposit equal to 25% of the total holiday is required to confirm the booking.

45 days prior to your arrival date the balance must be paid in full. In the unlikely event the final payment is not made, I have the right to re-sell the holiday.

You will receive confirmation after each payment.

All payments to be made by bank transfer or by credit card.

Any cancellations due to restricted travel or the resort being closed due to the coronavirus - we will offer a full refund.

Tax de Sejour: This is a local tax by the French authorities and is 2.48€ per adult +18 years old per night.

Security Deposit: I require credit card details, which can be taken on arrival. No money will be deducted unless there is damage to the property, beyond normal wear and tear.

Insurance: It is a condition of every booking that each member of your party is covered by personal holiday insurance and that the policy covers you adequately for winter sports, third party risks and costs incurred from damage to the property or adjacent properties during your stay caused by you or any member of your party.

Booking Form: It is a requirement that you return a completed booking form one month prior to your arrival date with the details of all the members in your party.

Chalet Description:

You will receive a full chalet description prior to confirming your booking.

Cancellation of the booking:

Cancellation 60 days before your arrival date - total refunded ie. deposit. Thereafter no refund.

Cancellation in the 45 days prior to your arrival date – No refund.

General Information:

Parking: Parking is limited to three vehicles in front of the chalet.

Jacuzzi: No children under the age of 12 are permitted in the Jacuzzi at any time. When using the Jacuzzi remember there is a certain health risk associated with this facility. Use at your own risk. We drain, sanitize and refill and replenish chemicals prior to your arrival, therefore it may not be at temperature on your arrival day. The Jacuzzi can be used from 10h00 – 21h00.

The property is non-smoking.

Pets permitted with the owners consent.